

Children and young people

October – December 2024

Support Services for Children and Young People (CYP)

Our services for children, young people, and their families provide a complete approach to support both physical and emotional wellbeing.

Children's Long-Term Monitoring Service

This service aims to support both emotional and physical well-being of children and families impacted by Grenfell

- Holistic health checks
- Emotional and physical assessments
- Annual 90-minute appointments with a paediatric consultant

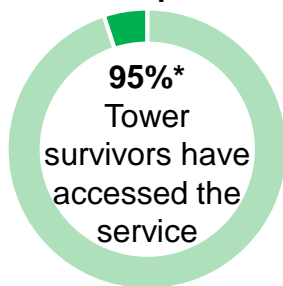
Other Key Services

- Enhanced primary care (GP) support
- Grenfell Health and Wellbeing Service (GHWS)
- NHS Dedicated Service

These services work together to provide well-rounded, compassionate care for children, young people, and their families.

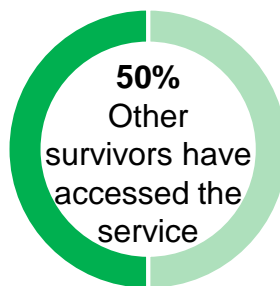
Paediatric Long Term Monitoring Service

314 Appointments delivered since September 2019

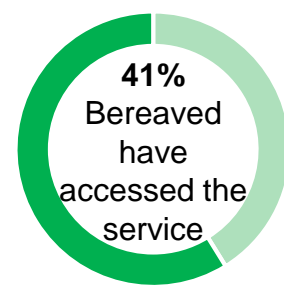


All CYP Tower Survivors referred to service.
3 patients declined the service

121 Children seen since September 2019



43 of 82 other survivors referred to service. 95% of those seen in service.



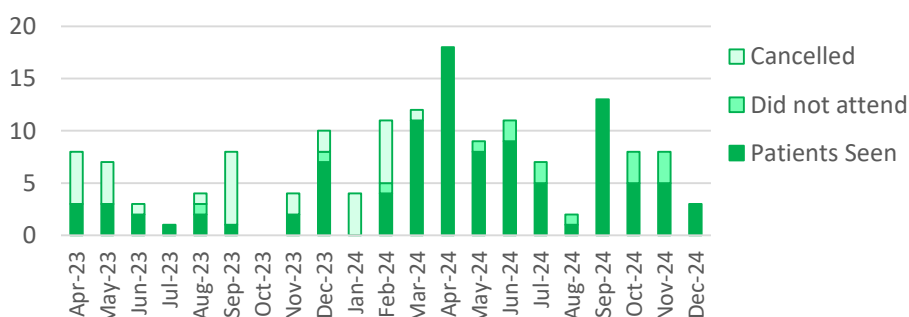
60 of 102 bereaved CYP referred to service. 70% of those seen in service.

Work is ongoing with the NHS Dedicated Service to ensure all eligible CYP are offered the service.

13 Appointments delivered October – December 2024

6

Compared to July - September 2024

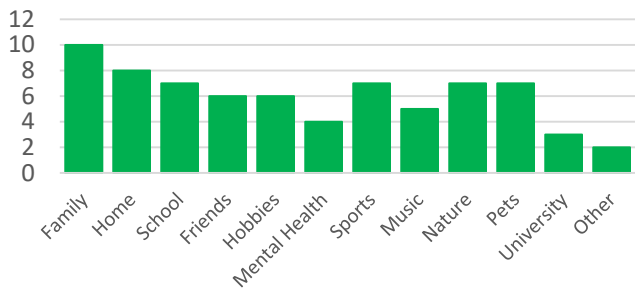


Changes in processes within the service has led to increased attendance at appointments and less cancelled appointments.

Children and Young People

Paediatric Long Term Monitoring Service

Patient Feedback: What Matters To You? October – December 2024



What will you do to achieve your goal?

“Revise, Hope”, “Stay focused”, “Speak to more different people. Jump to different opportunities. Focus on my body health”, “practising”, “be independent”, “practise, focusing on the objective”

What goal would you like to have achieved by your next appointment next year?

“Good Grades, grow taller”, “Being more open to different things, being less self conscious”, “footballer”, “same thing that is happening NOW, happy, healthy”, “get a good sats score”

How will you know when you have achieved your goal?

“When I receive my result and check my height”, “I’ll be feeling a lot more optimistic each day and I will be physically and mentally healthier”, “I feel confident playing”, “practising”, “my dad tell me”

Patient Feedback – Patient Reported Experience Measure (PREM) questionnaire

Was there anything about the appointment you thought was good?

Children were familiar with the doctor, Children able to speak confidently and comfortably

Everything was good. The conversation was amazing and flowing also very friendly

The use of questions from a variety of topics

Everything in general

Was there anything you thought could have been better?

None/No

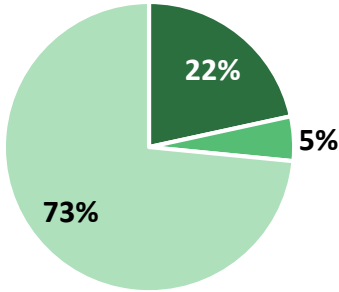
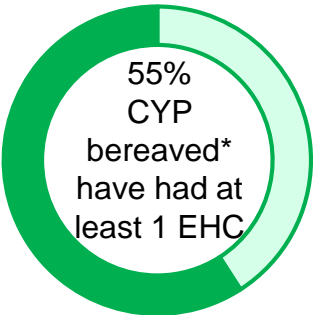
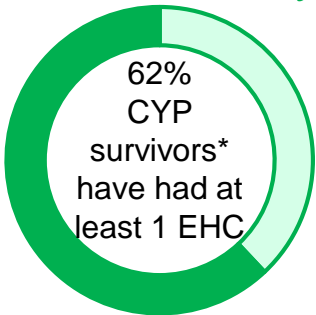
No, everything was perfect

All other questions were answered with “strongly agree” which is very positive

GP Enhanced Offer – Enhanced Health Checks for CYP

565 Enhanced health checks since January 2019*

122 Survivor
29 Bereaved
414 Community



* % of those registered with a GP in West London
Numbers include Community Enhanced Health Checks

51 Enhanced Health Checks delivered Oct to Dec 2024
Compared to July to Sept 2024