

GP services for those affected by the Grenfell Tower fire

GP Services are available for anyone in the community affected by the Grenfell fire, whether it's for managing existing health conditions that may have worsened or for new health concerns. These services are here to support you and provide reassurance about your health and include:

- Enhanced Health Checks (EHC) focus on lung function, breathing, and emotional wellbeing. They're available at your GP practice or local community venues. If any concerns are identified, a referral to a specialist can be made.
- Grenfell Related Appointments (GRA) offer extra time and support for anyone with health concerns related to the fire, including additional clinical time and administrative help if needed.

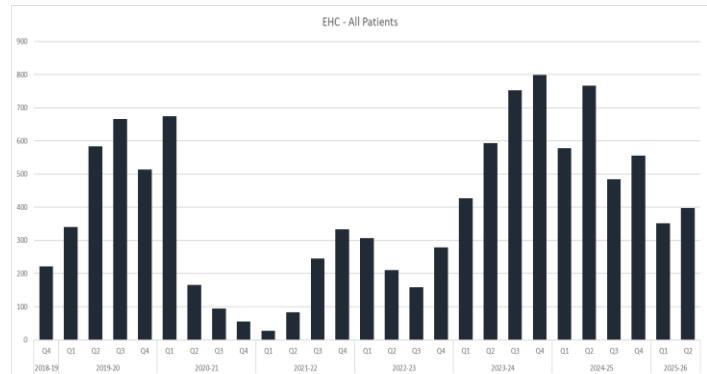
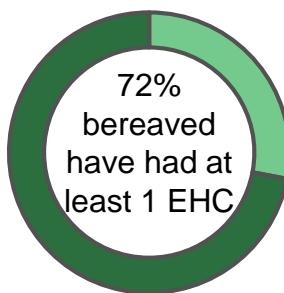
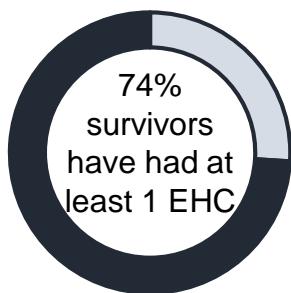
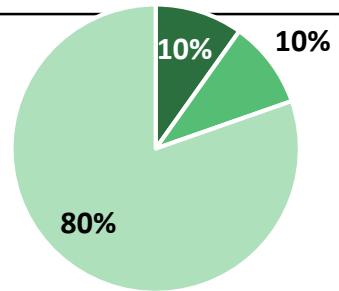
Support for the Wider Community

For North Kensington residents affected by the Grenfell fire, the NHS also funds a case management service through Central London Community Healthcare NHS Trust (CLCH) to support health and wellbeing needs.

Enhanced health checks (EHC)

10664 Enhanced health checks since January 2019*

1050 Survivor
1045 Bereaved
8569 Community



*Numbers include Community Enhanced Health Checks

% of those registered with a GP in West London

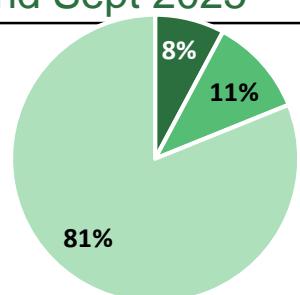
Enhanced health checks delivered between Jul 2025 and Sept 2025

397 Enhanced Health Checks

31 Survivors
44 Bereaved
322 Community



45 Compared to Apr to June 2025



Primary Care

Community Enhanced Health Checks (CEHC)

Community Enhanced Health Checks are sited at a number of community locations, rotating between the sites; these include St Charles, Venture Centre, Lancaster West, St Michael Church and Bay 20. Next Quarter Portobello Rugby Club confirmed as new location to improve uptake.

2389 CEHC delivered since January 2019

53 CEHC Jul to Sept 2025
Compared to Apr to Jun 2025



Feedback

Patient Engagement Questionnaire



How satisfied are you with our service? **Very satisfied or satisfied**

100%

Thank you for arranging the appointment. The doctor was lovely and he is feeling much better.

Wider Grenfell Case Management

147 Referrals

3 Referrals Jul to Sept 2025

9969 Contacts

731 Contacts Jul to Sept 2025

Since October 2022

195 Caseload as at Sept 2025

Feedback

Patient Engagement Questionnaire



Did the staff take time to find out about you as an individual? **Yes**

100%



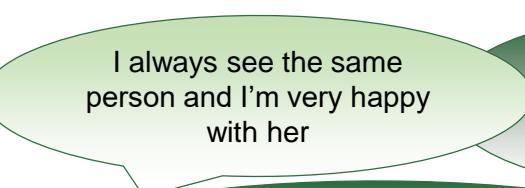
Did the staff treat you with dignity? **Yes**

100%



How was your experience of our service? **Good or Very good**

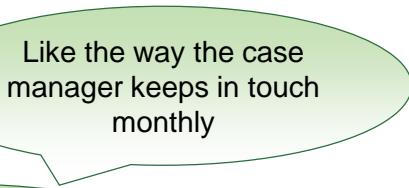
100%



I always see the same person and I'm very happy with her



I like my case manager – attentive and patient with all my angst



Like the way the case manager keeps in touch monthly



Referred me to walking football that was the best thing

Very good – wonderful, patient, kind, friendly