

# Primary care

July – Sept 2025

## GP services for those affected by the Grenfell Tower fire

GP Services are available for anyone in the community affected by the Grenfell fire, whether it's for managing existing health conditions that may have worsened or for new health concerns. These services are here to support you and provide reassurance about your health and include:

- Enhanced Health Checks (EHC) focus on lung function, breathing, and emotional wellbeing. They're available at your GP practice or local community venues. If any concerns are identified, a referral to a specialist can be made.
- Grenfell Related Appointments (GRA) offer extra time and support for anyone with health concerns related to the fire, including additional clinical time and administrative help if needed.

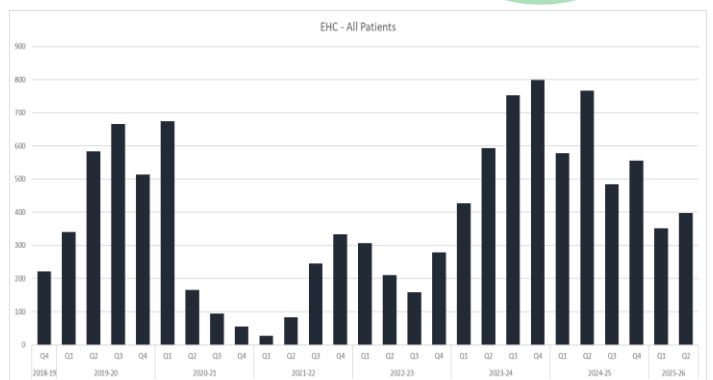
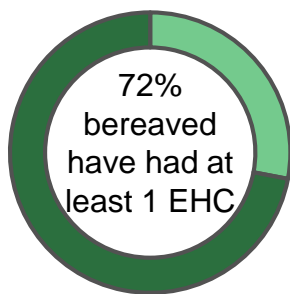
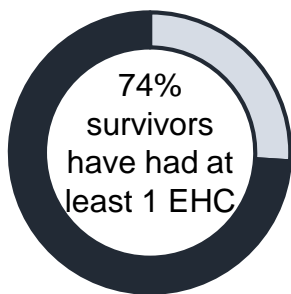
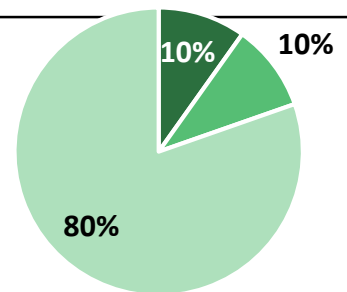
## Support for the Wider Community

For North Kensington residents affected by the Grenfell fire, the NHS also funds a case management service through Central London Community Healthcare NHS Trust (CLCH) to support health and wellbeing needs.

## Enhanced health checks (EHC)

**10664** Enhanced health checks since January 2019\*

1050 Survivor  
1045 Bereaved  
8569 Community



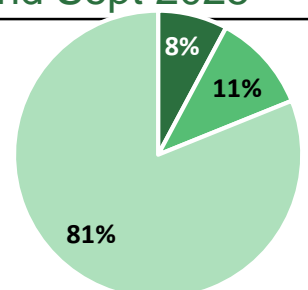
\*Numbers include Community Enhanced Health Checks % of those registered with a GP in West London

## Enhanced health checks delivered between Jul 2025 and Sept 2025

**397** Enhanced Health Checks

31 Survivors  
44 Bereaved  
322 Community

**45** Compared to Apr to June 2025



# Primary Care

## Community Enhanced Health Checks (CEHC)

Community Enhanced Health Checks are sited at a number of community locations, rotating between the sites; these include St Charles, Venture Centre, Lancaster West, St Michael Church and Bay 20. Next Quarter Portobello Rugby Club confirmed as new location to improve uptake.

**2389** CEHC delivered since January 2019

**53** CEHC Jul to Sept 2025  
**3** Compared to Apr to Jun 2025

### Feedback

#### Patient Engagement Questionnaire

100%

How satisfied are you with our service? **Very satisfied or satisfied**

Thank you for arranging the appointment. The doctor was lovely and he is feeling much better.

## Wider Grenfell Case Management

**147** Referrals

**3** Referrals Jul to Sept 2025

**9969** Contacts

**731** Contacts Jul to Sept 2025

Since October 2022

**195** Caseload as at Sept 2025

### Feedback

#### Patient Engagement Questionnaire

7 Questionnaires completed Jul – Sept 2025

100%

Did the staff take time to find out about you as an individual? **Yes**

100%

Did the staff treat you with dignity? **Yes**

100%

How was your experience of our service? **Good or Very good**

I always see the same person and I'm very happy with her

I like my case manager – attentive and patient with all my angst

Like the way the case manager keeps in touch monthly

Referred me to walking football that was the best thing

Very good – wonderful, patient, kind, friendly