

## GP services for those affected by the Grenfell Tower fire

GP Services are available for anyone in the community affected by the Grenfell fire, whether it's for managing existing health conditions that may have worsened or for new health concerns. These services are here to support you and provide reassurance about your health and include:

- Enhanced Health Checks (EHC) focus on lung function, breathing, and emotional wellbeing. They're available at your GP practice or local community venues. If any concerns are identified, a referral to a specialist can be made.
- Grenfell Related Appointments (GRA) offer extra time and support for anyone with health concerns related to the fire, including additional clinical time and administrative help if needed.

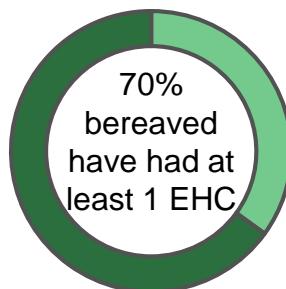
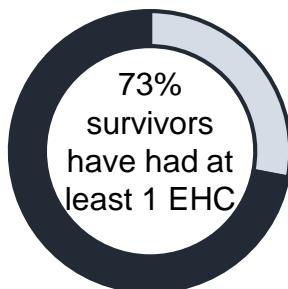
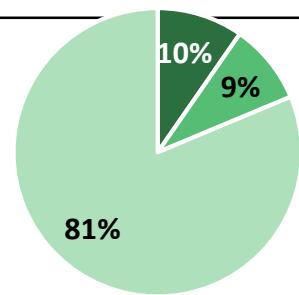
## Support for the Wider Community

For North Kensington residents affected by the Grenfell fire, the NHS also funds a case management service through Central London Community Healthcare NHS Trust (CLCH) to support health and wellbeing needs.

### Enhanced health checks (EHC)

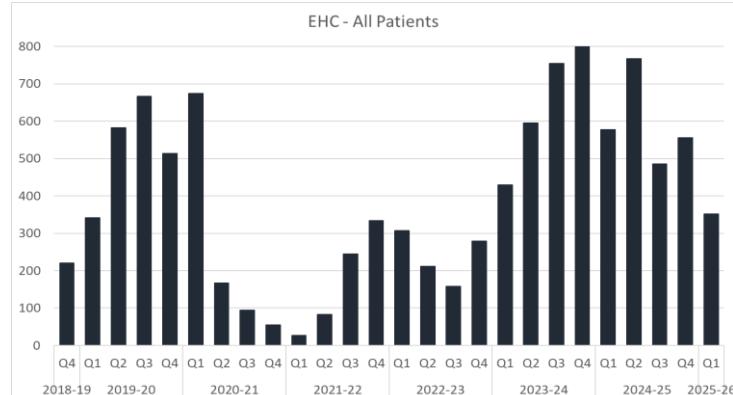
**10276** Enhanced health checks since January 2019\*

992  
930  
8354  
Survivor  
Bereaved  
Community



\*Numbers include Community Enhanced Health Checks

% of those registered with a GP in West London

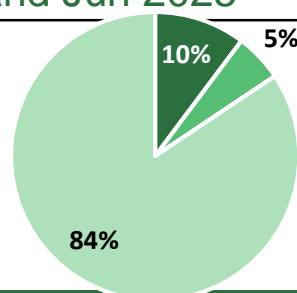


## Enhanced health checks delivered between Apr 2025 and Jun 2025

**352** Enhanced Health Checks

**204** Compared to Jan to Mar 2025

45  
51  
460  
Survivors  
Bereaved  
Community



# Primary Care

## Community Enhanced Health Checks (CEHC)

Community Enhanced Health Checks are sited at a number of community locations, rotating between the sites; these include St Charles, Venture Centre, Lancaster West, St Michael Church and Bay 20.

**2339** CEHC delivered since January 2019

**50** CEHC Apr to Jun 2025  
13 Compared to Jan to Mar 2025

## Personalised Health Assessments (PHA)

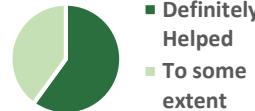
- For Tower survivors who may have been exposed to increased levels of smoke
- Components were developed following clinical advice from the Chief Medical Officer for England
- Offered a one off assessment prioritising blood tests and offering a chest X-ray to all patients routinely

**52** PHAs delivered so far

How would you rate your overall PHA experience?



Did the PHA assure you about your health?



Did the range of tests meet your needs?



Were there any additional services you would have like to have been included?

.....personal trainer or coach who can help to implement exercise programs tailored to our individual goals and needs.....

Proper scan for my lungs

I believe every area of health queries have been addressed

Do you have any additional feedback?

What a lovely team.  
Thank you

All medical staff were friendly and professional

Happy with the help I'm receiving

**144** Referrals

**12** Referrals Apr to Jun 2025

**9238** Contacts

**747** Contacts Apr to Jun 2025

Since October 2022

**202** Caseload as at Jun 2025

## Feedback

### Patient Engagement Questionnaire

100%

How was your experience of our service? **Good or Very good**

100%

Did the staff treat you with dignity?  
**Yes**

Very helpful and it helps me talking to the case manager

Case manager was helpful, made me feel comfortable and at ease.  
Resourceful – lots of information

Very thorough

When I can't explain myself the case manager explained it