

# Primary care

April – June 2025

## GP services for those affected by the Grenfell Tower fire

GP Services are available for anyone in the community affected by the Grenfell fire, whether it's for managing existing health conditions that may have worsened or for new health concerns. These services are here to support you and provide reassurance about your health and include:

- Enhanced Health Checks (EHC) focus on lung function, breathing, and emotional wellbeing. They're available at your GP practice or local community venues. If any concerns are identified, a referral to a specialist can be made.
- Grenfell Related Appointments (GRA) offer extra time and support for anyone with health concerns related to the fire, including additional clinical time and administrative help if needed.

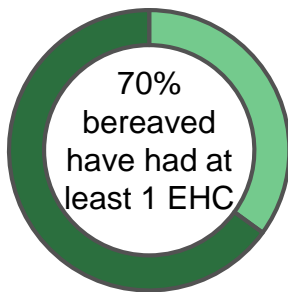
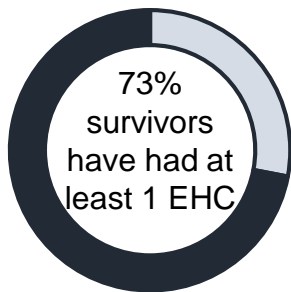
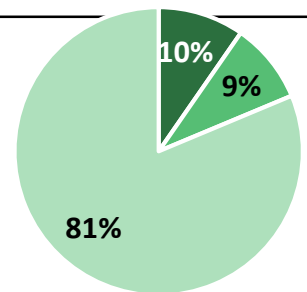
## Support for the Wider Community

For North Kensington residents affected by the Grenfell fire, the NHS also funds a case management service through Central London Community Healthcare NHS Trust (CLCH) to support health and wellbeing needs.

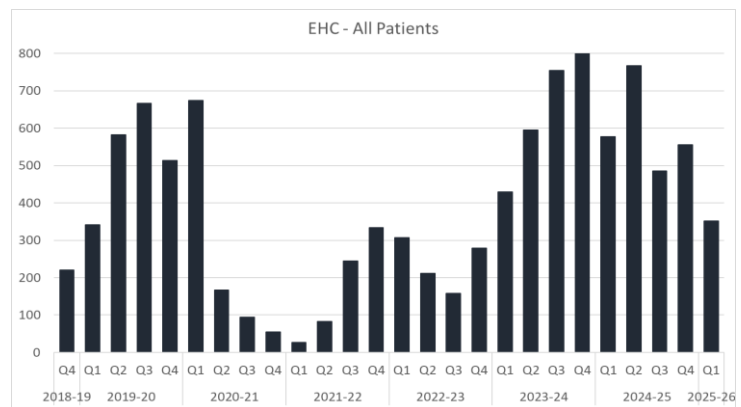
## Enhanced health checks (EHC)

10276 Enhanced health checks since January 2019\*

992 Survivor  
930 Bereaved  
8354 Community



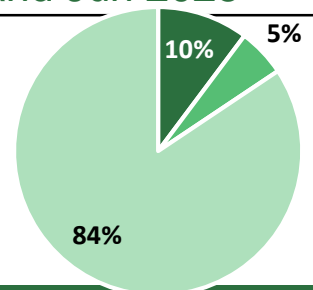
\*Numbers include Community Enhanced Health Checks  
% of those registered with a GP in West London



## Enhanced health checks delivered between Apr 2025 and Jun 2025

352 Enhanced Health Checks

45 Survivors  
51 Bereaved  
460 Community



204

Compared to Jan to Mar 2025

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## Community Enhanced Health Checks (CEHC)

Community Enhanced Health Checks are sited at a number of community locations, rotating between the sites; these include St Charles, Venture Centre, Lancaster West, St Michael Church and Bay 20.

**2339** CEHC delivered since January 2019 **50** CEHC Apr to Jun 2025  
**13** Compared to Jan to Mar 2025

## Personalised Health Assessments (PHA)

- For Tower survivors who may have been exposed to increased levels of smoke
- Components were developed following clinical advice from the Chief Medical Officer for England
- Offered a one off assessment prioritising blood tests and offering a chest X-ray to all patients routinely

Were there any additional services you would have like to have been included?

.....personal trainer or coach who can help to implement exercise programs tailored to our individual goals and needs.....

Proper scan for my lungs

I believe every area of health queries have been addressed

Do you have any additional feedback?

What a lovely team. Thank you

All medical staff were friendly and professional

Happy with the help I'm receiving

**52** PHAs delivered so far

How would you rate your overall PHA experience?



■ Very Good  
■ Good

Did the PHA assure you about your health?



■ Definitely Helped  
■ To some extent

Did the range of tests meet your needs?



■ Completely  
■ To some extent

## Wider Grenfell Case Management

**144** Referrals

**12** Referrals Apr to Jun 2025

**9238** Contacts

**747** Contacts Apr to Jun 2025

Since October 2022

**202** Caseload as at Jun 2025

### Feedback

#### Patient Engagement Questionnaire

8 Questionnaires completed Apr – Jun 2025

100%

How was your experience of our service? **Good or Very good**

100%

Did the staff treat you with dignity? **Yes**

Very helpful and it helps me talking to the case manager

Case manager was helpful, made me feel comfortable and at ease. Resourceful – lots of information

Very thorough

When I can't explain myself the case manager explained it