

Children and young people

Apr – Jun 2025

Support Services for Children and Young People (CYP)

Our services for children, young people, and their families provide a complete approach to support both physical and emotional wellbeing.

Children's Long-Term Monitoring Service

This service aims to support both emotional and physical well-being of children and families impacted by Grenfell

- Holistic health checks
- Emotional and physical assessments
- Annual 90-minute appointments with a paediatric consultant

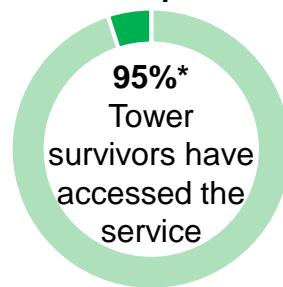
Other Key Services

- Enhanced primary care (GP) support
- Grenfell Health and Wellbeing Service (GHWS)
- NHS Dedicated Service

These services work together to provide well-rounded, compassionate care for children, young people, and their families.

Paediatric Long Term Monitoring Service

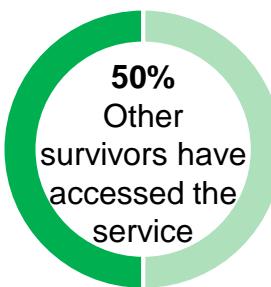
350 Appointments delivered since September 2019



All CYP Tower Survivors referred to service.

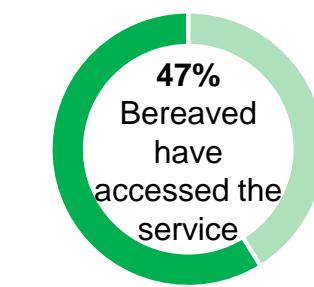
3 patients declined the service

127 Children seen since September 2019



43 of 82 other survivors referred to service. 95% of those seen in service.

47% Bereaved have accessed the service



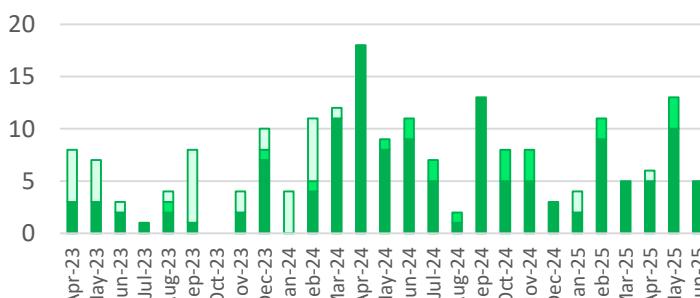
65 of 102 bereaved CYP referred to service. 72% of those seen in service.

Work is ongoing with the NHS Dedicated Service to ensure all eligible CYP are offered the service.

20 Appointments delivered April – June 2025

4

Compared to January - March 2024



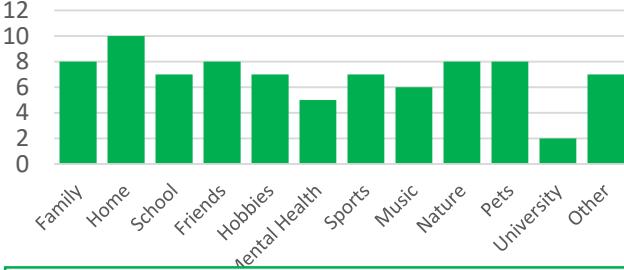
- Cancelled
- Did not attend
- Patients Seen

Changes in processes within the service has led to increased attendance at appointments and less cancelled appointments.

Children and Young People

Paediatric Long Term Monitoring Service

Patient Feedback: What Matters To You? April 2025 – June 2025



What goal would you like to have achieved by your next appointment next year?

"Pass all my tests and I just wanna be healthy", "I have good health", "GCSE", "sport better at sports", "better at computing", "to try harder with swimming", "paint better", "I would like to do handstand pushups", "height", "better"

What will you do to achieve your goal?

"Study a lot", "be quiet and kind and being supportive", "become better at what you love", "Join a football club", "After school club", "work harder and keep swimming", "Practise more", "learn to paint", "train", "be nice", "finish my light navel series"

How will you know when you have achieved your goal?

"When I think I did good", "If I get a gold", "I will feel happy in myself", "score some goals", "move to orange hats", "I'll know how to paint", "when I can do handstand pushups", "It will end"

Patient Feedback – Patient Reported Experience Measure (PREM) questionnaire

Was there anything about the appointment you thought was good?

Everything

Dr y was great as always, he listens, he's friendly. My daughter was very comfortable sharing her issues. He always helps

It was very good

Nice conversations and were interesting

The attitude and professionalism of both Dr x and L

Was there anything you thought could have been better?

No. Infact we are grateful Dr y to have seen us

Not really 10/10

I think everything is very good with my son

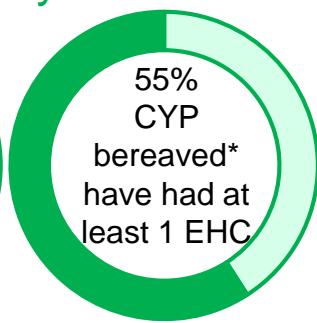
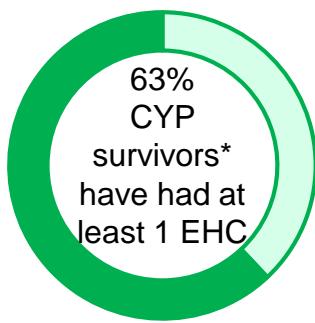
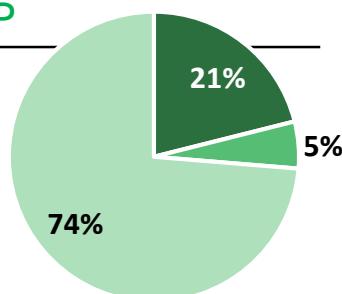
The appointment couldn't have been better

GP Enhanced Offer – Enhanced Health Checks for CYP

Enhanced health checks since January 2019*

602

125 Survivor
31 Bereaved
446 Community



11

Enhanced Health Checks delivered April - June 2025

3

Compared to January - March 2025