

Children and young people

Jan – Mar 2025

Support Services for Children and Young People (CYP)

Our services for children, young people, and their families provide a complete approach to support both physical and emotional wellbeing.

Children's Long-Term Monitoring Service

This service aims to support both emotional and physical well-being of children and families impacted by Grenfell

- Holistic health checks
- Emotional and physical assessments
- Annual 90-minute appointments with a paediatric consultant

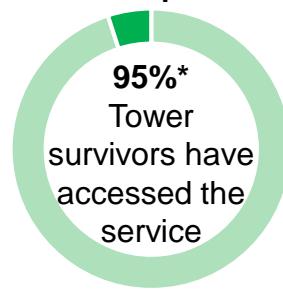
Other Key Services

- Enhanced primary care (GP) support
- Grenfell Health and Wellbeing Service (GHWS)
- NHS Dedicated Service

These services work together to provide well-rounded, compassionate care for children, young people, and their families.

Paediatric Long Term Monitoring Service

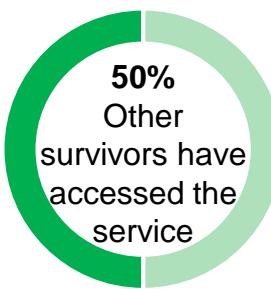
330 Appointments delivered since September 2019



All CYP Tower Survivors referred to service.

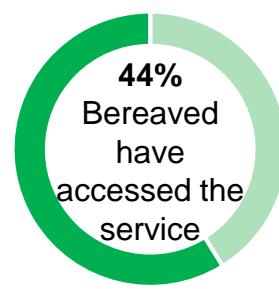
3 patients declined the service

124 Children seen since September 2019



43 of 82 other survivors referred to service. 95% of those seen in service.

Children seen since September 2019



62 of 102 bereaved CYP referred to service. 72% of those seen in service.

Work is ongoing with the NHS Dedicated Service to ensure all eligible CYP are offered the service.

16 Appointments delivered January – March 2025

3

Compared to October - December 2024



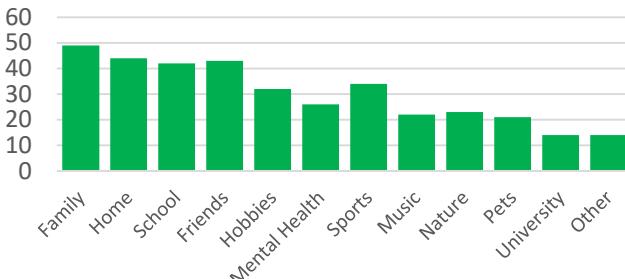
Cancelled
Did not attend
Patients Seen

Changes in processes within the service has led to increased attendance at appointments and less cancelled appointments.

Children and Young People

Paediatric Long Term Monitoring Service

Patient Feedback: What Matters To You? April 2024 – March 2025



What goal would you like to have achieved by your next appointment next year?

"Have a better Christmas, Travelling", "Better at maths", "join a football club", "to be more healthy and fit and improve my language and skills", "be taller", "Become 75kg", "Work of the week"

What will you do to achieve your goal?

"Mum Uncle Dad Brother Aunty Grandmother", "try harder", "revise", "to practice more", "research for clubs", "eat a lot", "jog + try to lose weight", "be good"

How will you know when you have achieved your goal?

"when I pass", "when I get the grades I am aiming for", "when I joined the club", "I will get a certificate", "when I check how tall I am", "to weigh my self", "when I see my mum"

Patient Feedback – Patient Reported Experience Measure (PREM) questionnaire

Was there anything about the appointment you thought was good?

All good

Best appointment ever.....Bob was amazing

Everything was good, I felt heard and I have a lot of information

It was handled with care

Very good

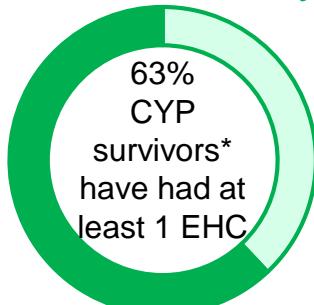
Was there anything you thought could have been better?

No

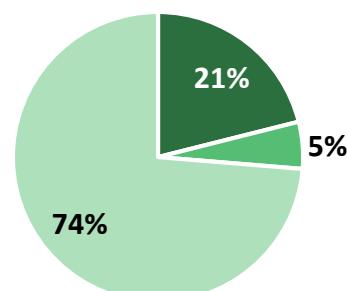
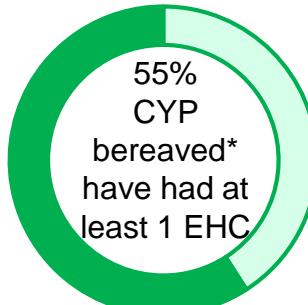
Everything was great

GP Enhanced Offer – Enhanced Health Checks for CYP

Enhanced health
593 checks since
January 2019*



125
31
437
Survivor
Bereaved
Community



* % of those registered with a GP in West London
Numbers include Community Enhanced Health Checks

8 Enhanced Health Checks delivered Jan - Mar 2025
Compared to Oct - Dec 2024