





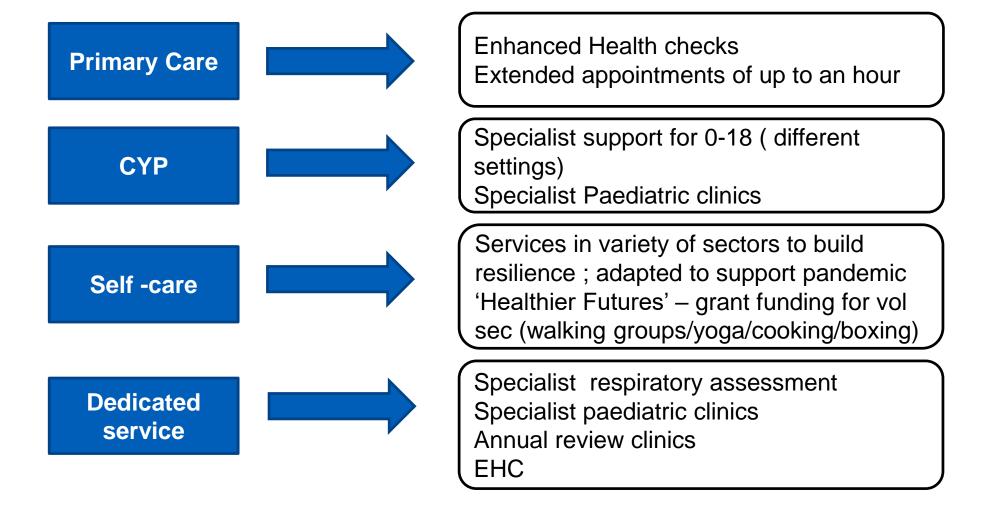
Kensington Health & Wellbeing strategy: update & review

Date 2022

Aims of the Health & Wellbeing strategy

- Commission and ensure the provision of health and wellbeing services required by the communities, survivors and bereaved is in place.
- Commission and ensure that we have services in place that help build community resilience and enable greater self-care.
- Work in partnership with the North Kensington community to ensure that services are culturally appropriate and have been developed together
- Ensure that we measure the impact and the outcomes of the work undertaken at individual and community level.

Services commissioned



What worked well

Primary Care

- Steps being taken to address the issue of variation in practice.
 Clinical leads developing new set of clinical principles
- GP leads playing active community role
- Cultural competence training for primary care to begin
- Additional Winter Access funds allocated in 2021
- Central hub created at St Charles to increase capacity
- Community organisations supported to build digital capacity
- During lockdown enhanced services adopted digital and virtual access



What worked well

CYP

- Invested in Children's organisations to provide non-clinical support
- Family support and self care
- CYP apprenticeship to support social media access plans in progress
- CYP commissioner recruited in 2021 (delayed due to pandemic)

Self-Care

- Healthier Futures services repurposed through the pandemic. Since 2021, services have continued to increase
- Community based yoga sessions provided to learn techniques to deal with stresses and anxiety
- NK social prescribing link worker post; outreach service for men to access counselling
- Befriending services to support and give confidence in accessing community services



What worked well

Engagement

- Health Partners programme
- Cultural competence training (accreditation)

Dedicated Service

- NHS Dedicated Service being offered to all S/B/GWR at least once every 12 months
- Undertaking a co-developed health review
- Handbook has been created to explain the Dedicated Service offer and this has been shared with those eligible for the service
- Training for RBKC DS staff to understand some of the specialist services being scheduled
- Specialist services and Enhanced Health Checks offer advice and guidance for smoking cessation.



Areas for further progress

- Developing a better understanding of changing health needs and how to meet these needs sustainably;
- We need to do more work in effectively communicating with communities about the services on offer, access routes and how best they could feedback on their experiences of the service;
- Widespread delivery of the cultural competency training initially staff in Primary Care and voluntary sector providers;
- Extend our reach and engagement with the objective of raising awareness of our services and addressing access issues;
- Working with partners to set out our approach to addressing social determinants of health;

Areas for further progress

- Co-developing with communities a programme of support to further develop community assets, individuals and partnerships. Including:
- Exploring non-traditional models of care
- Group based services,
- Services that don't require a formal diagnosis for access, and
- Enhancing the cultural appropriateness our service offers;
- Implement plans within the CYP work stream to improve understanding of health needs Children and Young People impacted by Grenfell and how these needs should be met;

Areas for further progress

 Address other perceived inequalities in access to health services or understanding of health needs in partnership with the community;

- Coordinate with partners to support community resilience and develop community assets already in place;
- Further development of the approach to measuring local health outcomes from the communities' perspective

Conversation points

Having explained the progress that has been made - Do you feel that this
is right? If not what do you feel is missing?

- We have identified what more needs to be done- Do you agree with this? If not what else do you feel should be done?
- Are there any changing health needs that we should consider post Covid and the 5 Anniversary?

 We have done some work on health outcomes to measure progress - Are there any other health outcomes that should be included? Do you feel that some outcomes should carry more weight and have greater importance?







Thank you for your help. We really appreciate it.