Grenfell Health Recovery Network – Frequently Asked Questions (FAQ)

1. What is the Grenfell Health Recovery Network?

The Grenfell Health Recovery Network is a community-led platform where Bereaved families, Survivors, residents and local voluntary, community and faith organisations can come together with NHS and health and care partners to discuss Grenfell-specific health and wellbeing issues. It provides a way for communities to raise concerns, identify health priorities, ask questions and help shape and influence the future of Grenfell-specific health services.
The Network is the successor to the Health Partners of North Kensington initiative.

2. Why has the Network been set up?

The Network has been established as part of the NHS commitment to Community-Led Recovery. 2026/27 is an important transition year for the North Kensington Recovery Health Programme as Grenfell-specific health services move towards longer-term arrangements. Previous engagement and transition planning with Bereaved families, Survivors and residents highlighted the importance of ensuring that community voices and lived experience continue to influence and shape these changes.
The Network provides a clearer and more direct route for community concerns, priorities and feedback to inform the North Kensington Recovery programme and its decision-making.
It also aims to strengthen transparency and accountability, so communities can see how the issues they raise are considered, what action is taken and how their involvement has influenced decisions.

3. Who can take part?

The Network is intended to be an open platform rather than a traditional membership organisation.
Bereaved families, Survivors, North Kensington residents and representatives of voluntary, community and faith organisations can participate. The Network also wants to hear from the breadth and diversity of Grenfell-affected communities.
Health and care partners will participate where appropriate so that residents can hear information directly, ask questions and discuss issues with those responsible for services.

4. Do I need to register or become a member?

You do not need to become a formal member of the Network.
The Network is intended to remain open so that people can attend meetings, contribute to discussions, suggest agenda items and raise issues.
Practical arrangements for attendance and registration for individual meetings will be included with meeting information and invitations.

We want the Network to be accessible and inclusive. Translation or interpreting, Easy Read information and other support can be provided for anyone who may need help to take part. Please let the Network secretariat know about any communication or accessibility needs so that appropriate arrangements can be made.

5. Do I have to attend every meeting?

No. You do not have to attend every meeting to participate in the Network.

The Network recognises that people may not always be able to attend formal meetings. Residents can also raise issues, suggest priorities and contribute their views between meetings through the Network secretariat.

6. Can I take part if I have never used a Grenfell health service?

Yes. Participation in the Network is not limited to people who currently use Grenfell health services.
The Network is intended to hear from Bereaved families, Survivors, residents and the wider Grenfell-affected community, as well as local voluntary, community and faith organisations.

7. How often will the Network meet?

Network meetings are expected to take place every two months, as far as possible alongside the meeting cycle of the North Kensington Recovery Committee.
Future meeting dates will be communicated by the Network secretariat.

8. Can I suggest something for the agenda?

Yes. Residents and community organisations can suggest issues and priorities for future Network agendas.
You do not need to wait until a Network meeting to raise an issue. Suggestions can also be shared with the Network secretariat between meetings.

9. What can the Network influence?

The Network can raise issues and priorities and make recommendations that can inform the work of the North Kensington Recovery Committee.
Community experience can particularly help shape areas such as access to services, how services are delivered and how support responds to the needs of different people and communities.
There will be some areas, such as decisions about clinical practice and evidence-based clinical pathways, where there are limits to what the Network can influence.
Where recommendations from the Network cannot be taken forward, the intention is that an explanation will be provided.

10. How is the Network linked to NHS decision-making?

The Network works alongside the North Kensington Recovery Committee, which provides oversight of the North Kensington Recovery transition programme.
There will be a two-way relationship between the two. The Network can raise community concerns and priorities for consideration by the Committee, and the Committee should provide feedback on decisions, progress and how issues raised through the Network have been addressed.
The Chair of the Network also provides a direct link to the North Kensington Recovery Committee.

11. What happens to issues raised at the Network?

Issues and recommendations raised through the Network can be taken forward for consideration through the North Kensington Recovery governance arrangements, including the North Kensington Recovery Committee.

An important aim of the Network is to make it easier for communities to see what has happened as a result of their involvement including what action has been taken, what has changed and, where something cannot be taken forward, why.

12. Where can I find information about the Network and previous meetings?

Information about the Grenfell Health Recovery Network, including details of upcoming meetings and minutes from previous meetings, will be available on the NHS North Kensington Recovery website here Grenfell Health Recovery Network

This will provide a central place for residents to keep up to date with the Network and see what has been discussed at previous meetings.

If you have any questions, please do not hesitate to contact the Network secretariat at wnlicb.nkrt@nhs.net