

NHS services in North Kensington

The services available in North Kensington have adapted and continue to operate to see residents since the outbreak of coronavirus, below is an update for each NHS service.

Protecting yourself and your family

The health of the local community is of the utmost importance. Please ensure you and your household are protecting yourselves and others by following the guidance regarding social distancing, self-isolation and testing. If you think you have coronavirus please follow the guidance below.

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Local NHS service	Service update
Coronavirus guidance	<p>If you have any symptoms of coronavirus (a new continuous cough, a high temperature, or a loss of/change in taste or smell) get tested. You can book a free test at www.gov.uk/get-coronavirus-test.</p> <p>If you aren't online you can also call the helpline 119. You can also speak to someone in another language on this number.</p> <p>The nearest walk in testing centre to North Kensington is Harlesden Community Gardens - Challenge Close, Harlesden, NW10 4BF. You must book an appointment and can call them direct on 020 8937 4440 between 9am-5pm.</p> <p>If your condition gets worse, call 111 or your GP. In an emergency call 999.</p>
GP appointments	<p>GP practices now offer telephone, video and face to face consultations depending on the patient and the health concern.</p> <p>All patients will receive a telephone call back in the first instance before they are called into the practice to ensure the safety of all of our patients and minimise risk where possible.</p>
Extended GP appointments – for those affected by Grenfell	<p>GPs still offer extended appointments you can call your practice reception to arrange this.</p>

Enhanced Health Checks	<p>Enhanced health checks are available from your GP, you can book an appointment with your practice reception.</p>
Grenfell Health and Wellbeing Service	<p>The Grenfell Health and Wellbeing service is running as normal.</p> <p>Face to face appointments are still being offered and telephone support can be provided where face to face contact is not available or advisable.</p> <p>To talk about your wellbeing or someone else's you can access the following services:</p> <ul style="list-style-type: none"> • 8am-8pm Monday to Friday, weekends 9am-8pm - call the Grenfell Health and Wellbeing Service on 020 8637 6279 or by e-mail Grenfell.wellbeingservice@nhs.net. • Out of hours - 8pm to 8am adults should call the NHS Single Point of Access for Adult Mental Health and the Grenfell Support line on 0800 0234 650 or e-mail cnw-tr.SPA@nhs.net. If a child or a young person up to the age of 18 years of age needs help or anyone else has a concern they should call the CAMHS Gateway Service on 020 3028 8475.
Charity and voluntary services	<p>Many services have adapted to continue to provide services in a safe way.</p> <p>In Kensington & Chelsea there is a Covid-19 hub for vulnerable people, available by telephone on 020 7361 4326 or email C19Hub@rbkc.gov.uk. The Covid-19 Hub operating hours are: 9am-5pm, 7 days a week.</p> <p>For information and advice on volunteering you can contact the Volunteer Centre Kensington & Chelsea or register to volunteer here.</p>
Dedicated Service	<p>The Dedicated Service continue to support the survivors and bereaved and are available by telephone - to contact the NHS Dedicated Service, call 020 7938 8629.</p>
My Care My Way Co-ordinated care service for over 65s www.mycaremyway.co.uk	<p>Patients will continue to have contact via their case manager or Health and social care assistant via telephone, video call and where required a face to face appointment.</p>