North Kensington Recovery Programme
Analysis of Engagement Log (May 2026 – June 2026)

Introduction

This report summarises engagement activity undertaken during May 2026 and June 2026 with members of the Grenfell Tower fire-affected community, including Bereaved families and Survivor residents.

Our work during this period focused on three priorities:

- Supporting the community through the ninth anniversary of the Grenfell Tower fire;
- Engaging Health Partners of North Kensington, and other stakeholders on future dual governance model for North Kensington Recovery (NKR) programme through the proposed establishment of a Community Health Recovery Network;
- And, planning and coordinating a programme of community drop-in sessions for July 2026.

Grenfell Tower Fire Ninth Anniversary

Our work focused on supporting the community around the ninth anniversary, as this was viewed by the Bereaved families, Survivor residents, and other local residents as significant, as it was expected to be the last anniversary at which the Tower would remain fully visible.

The Tower continues to hold profound and varied meaning across the community – as a symbol of remembrance, loss, injustice, resilience and the continuing pursuit of justice. The anniversary was therefore a period of heightened emotion, made more poignant by the take down of the Tower and the anticipated removal of the Green Heart banner that covered the Tower. Community conversations highlighted that, for many Bereaved families, Survivor residents and local residents; the Tower is far more than a building: it is a place of memory, connection, love and loss.

Key insights during this period:

- Concerns that trauma and fear may have prevented some residents from engaging with clinical / health services and that communication on health services remained key. There was a worry that communication was being deprioritised and therefore, residents would miss services.
- Emotional impact had high visibility and it was clear that grief, anger and frustration remain significant nine years on.
- Strong messages on increased demand for children's services. Schools continue to balance remembrance with emotional wellbeing, while changes in behaviour and distress around anniversary events and memorial activity were reported.
- Community resilience and infrastructure. The resilience of the Bereaved families, Survivor residents and the other local community was recognised. Social capital, community organisations, faith groups and resident associations remain vital to recovery and felt that their contribution is not always sufficiently recognised in wider policy and funding decisions.

Health Partners Meeting and Community Governance

The June 2026 the meeting of Health Partners of North Kensington provided an important opportunity to discuss governance arrangements for the transition year 2026-27, the proposed Grenfell Health Recovery Network (Here) and the future role of Health Partners. This was in the context of our Community-Led Recovery and prioritising transparency and accountability. A dual governance model proposed alongside the North Kensington Recovery Committee, leading to the setup of the Grenfell Health Recovery Network to link directly to the governance structure of the NKR programme.

The Grenfell Health Recovery Network documents were placed in the public domain to ensure transparency.

Feedback

- Health Partners welcomed the proposed Network and supported its Community-Led approach. Several attendees expressed an interest in participating and viewed the Network as an important route for sharing community intelligence, contributing to Grenfell-related health discussions and influencing decision-making.
- Partners reflected on the value of the existing Health Partners as a forum in bringing organisations together, developing relationships, sharing information and strengthening collaborative working. Although anticipated funding had not materialised, the forum had created valuable connections and mutual support across community organisations. Partners emphasised that these benefits should not be lost within the new arrangements.
- Clear communication between the NHS and the community was seen as essential and Partners expressed concerns that senior decision-makers could become increasingly removed from residents' experiences and stressed the importance of ensuring that lived experience, community concerns and local intelligence continue to reach those responsible for Grenfell-related decisions.

Stakeholder Engagement to Establish the Network

Alongside the Health Partners discussion, there were a number of conversations with a range of stakeholders to test, shape and develop the proposed Grenfell Health Recovery Network. This work focused on creating a safe and equitable community space, clarifying how the Network would influence the Committee, and ensuring that accountability and feedback mechanisms were integral to the dual governance model. The first Network meeting was scheduled for 11 August 2026.

Ministry of Housing Communities and Local Government Engagement

Meetings and engagement continued with the Ministry of Housing, Communities and Local Government (MHCLG) regarding ongoing support for Grenfell-affected communities during the Tower careful take down. This provided a further opportunity to communicate community concerns and reinforce the need for sensitive, coordinated and sustained support throughout the process.

Planning and Coordination of the July 2026 Community Drop-ins

During May and June, engagement activity included the planning, scheduling and coordination of a programme of informal NHS community drop-ins across North Kensington in July. Drop–ins would take place across the North Kensington local area, including community, faith and leisure settings, to provide different routes for residents to attend. Targeted group meetings were arranged to reach people through organisations they already knew and trusted.

Purpose of the Sessions

The sessions were designed to enable residents to:

- Learn about Grenfell-related NHS health and wellbeing services;
- Understand the 2026–27 transition year and possible future service changes;
- Hear about plans for future Grenfell-related health and wellbeing support;
- Raise health and wellbeing questions or concerns in an informal setting;
- Share their views and priorities for the future; and
- Be informed about and become involved in the Grenfell Health Recovery Network.

Delivery update

- A total of 12 drop-ins and two targeted meetings were held between 6 and 31 July 2026 at a range of locations across North Kensington. The full schedule and details are available on the website (Here.)
- A separate report provides a detailed account of the issues raised and feedback received through the drop-ins.

Key Takeaways from the engagement period

- The ninth anniversary continued to have a significant emotional impact, with the Tower careful take down process adding a further layer of grief and uncertainty.
- Some Grenfell-affected individuals may remain outside formal support because of trauma, fear or a preference for engaging through trusted community routes.
- Health Partners supported a Community-Led governance structure and wanted the relationships and information-sharing developed through the existing forum to be preserved.
- The Grenfell Health Recovery Network must have clear routes to influence decision-making, scrutinise proposals and hold the system to account.
- Visible local engagement and accessible community-based sessions remain important during the transition year.

Actions Taken

- Community and partner feedback around the ninth anniversary was fed into programme planning.
- Stakeholder conversations shaped and influenced the Network's role, membership and links with the North Kensington Recovery Committee.
- Engagement with MHCLG highlighted the need for ongoing community support during Tower careful take down.

- The July programme of community drop-ins and targeted meetings were delivered across North Kensington.
- Feedback from the July sessions is set out in a separate report.