NORTH KENSINGTON RECOVERY

Grenfell Health Recovery Network

Second meeting

Tuesday 13 October 2026 · 5.30pm
Unity Conference Room, Westway Trust, 1 Thorpe Close, W10 5XL

Chair: Abdurahman Sayed

Why this Network exists

Our purpose

To keep the voices of bereaved families, survivors and the North Kensington community at the centre of health recovery — and to make sure those voices shape NHS agendas, priorities and decisions.

"An open community platform — not a forum for information-sharing alone."

1

Open to all

Not a membership body; no quorum. Whoever attends is heard.

2

Influences, not decides

Formal decisions sit with the NKR Committee; we shape them.

3

Two-way

We report what we hear and expect to hear back what changed.

4

Culturally competent

Accessible formats, languages and support so no one is excluded.

Tonight’s running order

5.30	Welcome, reflection and housekeeping	Chair
5.40	How we work together: our code of conduct	Chair
5.45	Updates since our August meeting	Chair & NKR team
6.00	Community voice: what is landing in practice	All
6.15	**The emerging Grenfell mental health & wellbeing model**	CNWL
	Questions and discussion	Chaired by the Network Chair
Close	Summary, actions and next steps	Chair

Housekeeping and looking after each other

S Safety

Fire exits, toilets and the assembly point will be pointed out by Westway Trust colleagues.

P Phones

Please switch to silent. Step out to take calls.

R Recording

No audio, video or AI note-takers without the room's agreement. Official notes are taken by the NKR team.

W Wellbeing

Some topics are painful. You can step out at any time; support is available in the room and afterwards.

A Accessibility

Tell us if you need anything — interpretation, seating, large print or a quieter space.

P Photos

No photographs of participants without their consent.

Our code of conduct for constructive engagement

1

Respect and dignity

Treat every person, experience and view with respect. No personal attacks, abuse or discriminatory language.

2

One voice at a time

Raise a hand, wait for the Chair, keep contributions brief so everyone who wishes to speak can.

3

Issues, not individuals

Challenge ideas, services and decisions — not named staff or residents.

4

Safe and confidential

Personal stories shared here stay here. Use the learning; don’t attribute it outside the room.

5

Constructive challenge

Say what is not working, then what would work better. Concrete asks travel furthest.

6

Care for one another

Be mindful of trauma and grief. Pause when needed. Look out for those around you.

Commitments that make our voice count

From community members

- Come with lived experience and practical ideas
- Speak for yourself or say whose views you represent
- Help us reach those not in the room

From NHS partners

- Listen first; answer plainly, without jargon
- Be honest about what can and cannot change, and why
- Report back on what changed as a result

From the Chair

- Keep time fairly and give everyone a chance
- Take your views to the NKR Committee
- Keep the actions log visible and up to date

How what we say reaches NHS decisions

1

Network hears

Community views, concerns and ideas at each meeting

2

Chair reports

Chair's report: what we heard, what we ask the Committee to consider

3

NKR Committee

Formal decisions on Grenfell health services and the transition

4

Feedback loop

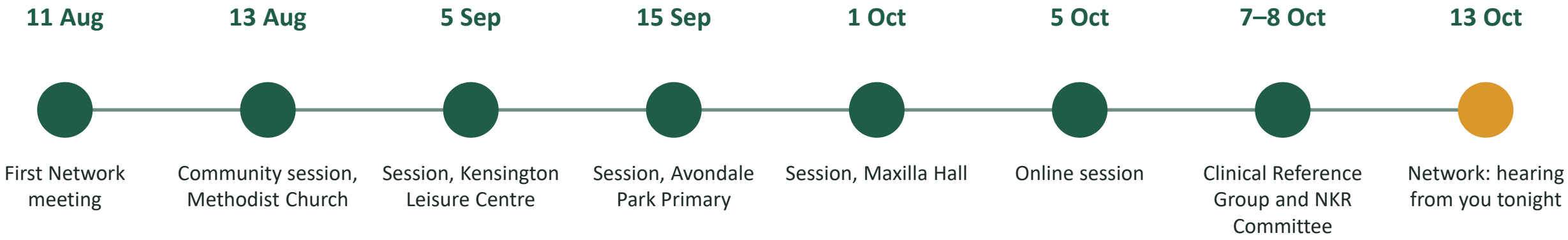
Actions log, FAQ and minutes published; responses brought back here

Also: Clinical Reference Group for clinical assurance · community engagement sessions and surveys · Grenfell NHS website

You said, we did: since our meeting on 11 August

YOU SAID		WHAT HAS HAPPENED
Bring senior CNWL leaders with the proposed model	✓	CNWL leaders are presenting the emerging model tonight
Explain clearly how the Network works	✓	Network FAQ produced (21 September) and circulated with tonight's papers
Track what happens to our feedback	✓	Actions and communications log set up and reviewed by the NKR Committee
Make sure the Committee hears us	✓	Chair's report presented to the NKR Committee (8 October)
Be open and transparent	✓	Final August minutes circulated; to be published on the Grenfell NHS website

The engagement journey on the future model



Alongside: two online surveys (bereaved families & survivors; local residents), thematic reports from each session, and Network members sharing the surveys through their own channels.

Where the wider recovery programme stands

2026–27

Transition year

Current Grenfell-specific services continue until March 2027

April 2027

New arrangements begin

Future Grenfell-specific services, shaped by this engagement

3 years

Community wellbeing offer

Westway Trust announced as Grenfell-specific Wellbeing Support Lead from October 2026

Funding beyond 2027 remains subject to national decisions.

Community voice: how is care landing in practice?

Before we hear from CNWL

Ten to fifteen minutes for families, survivors and residents to tell partners - in their own words - what is working, what is not, and what matters most for the future.

Short contributions, please, so that many voices are heard.

- ? What has helped you or your family most?
- ? Where have you found it hard to get support?
- ? What must not be lost after March 2027?
- ? Who is not being reached - and how could they be?

The emerging Grenfell mental health and wellbeing model

Presented by CNWL: Robyn Doran, Sabrina Phillips and Teeresh Bundhun

What has been said publicly about the direction

- Specialist psychological, trauma-informed and culturally responsive support continues from April 2027
- More joined-up, neighbourhood-based care linking GPs, physical and emotional health
- Enhanced health checks and community wellbeing activities continue
- New referrals gradually routed through wider local services, with Grenfell specialists advising

Questions the Network will want answered

- Will current patients keep continuity of care and trusted clinicians?
- Who will be eligible, and how will people access support?
- How will cultural competence, language and faith needs be met?
- What role will community organisations play - and with what resources?
- How will discharge and changes be communicated?
- How will tonight's feedback change the model?

Proposal: mapping community support

To strengthen the community-led part of any future model, the Chair proposes the Network supports a simple mapping of voluntary, community and faith organisations working with Grenfell-affected communities.

Who

Organisations working with bereaved families, survivors and residents

What

Services offered, who they reach, and gaps they see

How

How each organisation listens to and consults its service users

Why

Assures the Committee and informs co-design of the future offer

Ask of the Network tonight: do you support this, and will your organisation take part?

Next steps

1	**Tonight's actions**	Added to the actions log and published with the minutes
2	**Chair's report**	What we heard tonight goes to the next NKR Committee
3	**The model**	CNWL to show how feedback from tonight and the engagement sessions is reflected
4	**Keep talking**	Share the surveys; contact the NKR team at wnlicb.nkrt@nhs.net
5	**Next meeting**	Bimonthly - date to be confirmed and circulated

Thank you for your time, your honesty and your commitment to North Kensington.